

Prelude Violin Studio

Studio Policies 2021

1. If a student is absent, but has provided at least 24 hours notice, the lesson will not be charged. If the lesson has already been paid for, it will be moved to an upcoming week in the student's usual timeslot.
2. If a student provides less than 24 hours notice, the scheduled lesson will be charged. (This includes if the student is absent due to illness.)
3. Following this, an alternative time for a catch-up lesson may be offered within a 4-week period. Please note this depends on timetable availability, and therefore is not always possible. (Catch-up lessons for late cancellations are not offered during school holidays.)
4. Each term runs for approximately 10 weeks. If a student cannot attend 4 consecutive lessons during any one term, the lesson time will be reallocated to another student on the waiting list. (This does not apply to school holiday periods.)
5. A student who has a habit of cancelling scheduled lessons may have their lesson time reallocated to another student.
6. As the timetable is heavily booked, lessons cannot extend past the scheduled start and finish time. If a student arrives late, the lesson will still finish on time.
7. If the teacher is absent for any reason, the lesson will be either rescheduled or refunded according to the preference of the student.

Certifications

- St John's Ambulance First Aid & CPR Certificate (CERT353701, 25/01/19)
- NSW Working With Children Check (WWC0780160E, Expiry 07/08/20)
- NSW Child Safe eLearning Certificate
- NSW Creative Kids Registered Provider